

Quality Policy

1/1

Owner: QA Mgr / Approved: President / Feb 27, 2006/ Supersedes: Nov 20, 2003

CHAMPLAIN CABLE CORPORATION

As a top principle the Champlain Cable group focuses all its activities on the current and future requirements of our markets. We measure therefore our success by customer satisfaction. Quality means to us, how much we are able to satisfy our customers. Quality management comprises all our efforts to optimize our market focused activities. An important part of our quality management is our processes. We design them such, that we can add value for our customers and measure their outcome to continuously improve their performance.

In order to achieve our goals we want to comply with the standards of ISO 9000, 14001 and **TS-16949** in all appropriate business unit efforts to third parties. Internally we make sure, that we increase our competitiveness through quality systems management.

The ultimate goal of all our efforts is Total Quality Management.

Quality Management is a part of the total management system. It is a tool and not a cost driving exercise which is detached from our corporate policy and strategy.

Champlain Cable has established a Quality Policy that recognizes continuous improvement and customer satisfaction require the inputs from all employees at all levels of the organization. CCC will maintain **TS-16949 as well as ISO 9000:2000** and ISO 14001.

Champlain Cable Corporation Quality Policy is:

- Continuous Improvement
- Involving All Employees
- To Meet the Customer's Expectations
- While Meeting Our Financial Goals

Champlain Cable Corporation customers' expectations and satisfaction are the highest priorities in business decisions and quality is a major element of all business planning and goals. We strive to continually improve every aspect of our business, and therefore we avert and prevent costly waste, mistakes and delays.