



Management System and Quality Assurance Manual

Owner: QA Manager

26-1

Rev: 10/6/2018

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VT Facility: 175 Hercules Drive, Colchester, Vermont 05446

TX Facility 1: 9560 Plaza Circle, El Paso, Texas 79927

TX Facility 2: 9600 Pan American Dr. El Paso, Texas 79927

CHAMPLAIN CABLE CORPORATION

MANAGEMENT SYSTEM

QUALITY ASSURANCE MANUAL



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4.0 Scope of Business:

The scope of the Champlain Cable business includes the sales, development, and manufacturing of specialty wire and cable for automotive, commercial vehicle, industrial, military, marine, oil, gas, and nuclear applications. The manufacturing performed at our facilities includes wire and cable that is irradiation crosslinked.

The facility is certified to ISO 9001:2015 and IATF 16949:2016 quality systems. In support of these activities Champlain Cable supports and integrates our additional customer specific requirements into our management systems. Champlain Cable maintains all functions in support of manufacturing, including Sales, Marketing, Development, Engineering, Planning, Purchasing, Quality, Maintenance, Human Resources, Business Planning, and Training. The site also provides support functions as needed to Champlain Cable El Paso facilities.

Design: Champlain Cable does not hold design responsibility, as it manufactures directly to customer specifications. Champlain Cable pairs a materials based on the customer specifications, and with all requirements fully defined.

4.1 Scope of Business – El Paso:

The scope of the Plaza and Pan American facilities is limited to manufacturing and activities directly supporting it, including: Engineering, Quality, Human Resources, Training, Maintenance, Planning (Capacity and on the floor scheduling of production orders), Shipping, and Management Planning. There are a number of activities that are supported by the Champlain Cable Corporate offices in Colchester, Vermont that include: Sales and Marketing, Engineering, Research and Development, Purchasing, Planning, and Accounting. The plants are compliant to and maintain certification to ISO 9001:2015 only.

The manufacturing performed at the Plaza and PanAm facilities is wire and cable that is irradiation crosslinked for specialty applications. These applications are predominantly in the automotive and commercial vehicle markets with some braiding work and the potential for work in the marine, oil and gas markets (MOG).

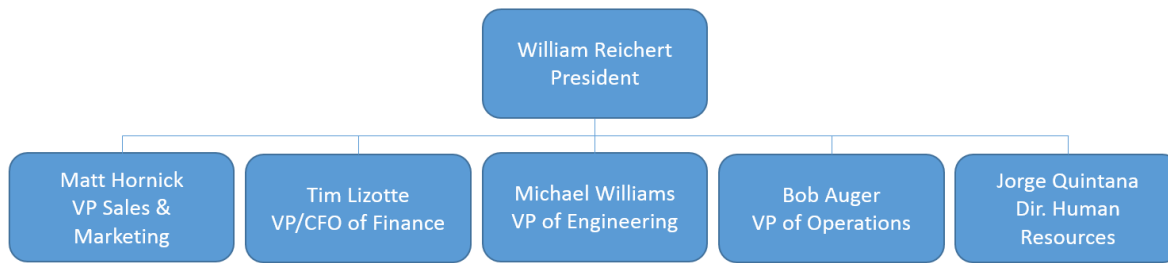
4.2 Quality Policy:

Taken directly from MSP-0007:

Champlain Cable Corporation Quality Policy is:

- Continuous Improvement
- Involving All Employees
- To Meet the Customer's Expectations
- While Meeting Our Financial Goals

4.3 Organization Chart:



Note: further details located in document [26-5](#)

4.4 Organization Chart – El Paso:

Full documentation available to internal parties in document [26-5](#) page 4.

4.5 Interested Parties:

Interested parties and expectations can be found through the following [link](#).

4.6 Interested Parties – El Paso:

Interested parties and expectations for El Paso can be found through the following [link](#).

4.7 Processes:

A process flow chart can be found in the following [link](#) for those with internal access. The process description and metrics can be found in the following link for those with internal access. Full descriptions can also be found there including major processes.

4.8 Processes – El Paso:

A process flow chart for El Paso can be found in the following [link](#) for those with internal access. The process description and metrics for El Paso can be found in the following link for those with internal access.

4.9 Business Plan:

The current business plan can be found at the attached [link](#) for those with internal access. This also addresses internal and external issues as well as quality objectives (as strategic objectives).



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Each functional department performs situation analysis, including SWOT analysis, to identify risks and opportunities. As part of the annual planning process, action plans are identified and assigned to address risks and opportunities. Quarterly business reviews include action plan updates and evaluation of effectiveness against planned goals.

4.10 Business Plan – El Paso:

The current El Paso business plan can be found at the attached [link](#) for those with internal access.

4.11 Linkages between Processes and IATF

Linkages between the business processes and IATF can be found in [MSR-0003](#).

4.12 Customer Specific Requirements:

All customer specific requirements located within the quality management system can be found with the following [link](#) for those with internal access.

4.13 Procedures:

All procedures can be found on the company [intranet](#), for those with internal access. Major procedures as part of processes can also be found in the process descriptions.