



QUALITY ASSURANCE MANAGER

The Quality Assurance Manager leads all corporate quality functions and maintains IATF-16949 quality systems that promote customer satisfaction and impact the financial performance of Champlain Cable. Key responsibilities include:

- Identify process improvement opportunities, recommend project plans and organize implementation
- Support Sr. Staff with key metrics, quarterly Management Reviews and with specialized research and analysis on a variety of Continuous Improvement projects.
- Manage a staff of technical experts and quality control inspectors.
- Support new product development teams with quality tools, including DFMEA, SPC and PPAP, to ensure customer expectations are met.
- Lead the daily Material Review Board activities
- Lead the customer complaint and return analysis, facilitating teams in identification of product defect root-cause and corrective action.
- Support daily operations with product test and control.
- Support purchasing activities through the qualification of new suppliers and monitoring of existing suppliers.

This position requires deep knowledge of lean/six sigma methodology and quality tools. You need to be a team player and facilitate cross-functional teams to resolve problems and improve processes.

Other responsibilities, roles, and requirements:

- Support, motivate and train all QA inspectors on all 3 shifts.
- Disseminate quality concepts/requirements and assist in improving production processes from a quality perspective.
- Maintain, repair and calibration of test and manufacturing equipment.
- Support APQP process and project teams
- Report on quality issues and monthly quality measurements
- Write and assist with the implementation and training of procedures
- Work constructively and collaboratively with all departments especially operations and sales.

Qualifications:

- Minimum of a BS/BA degree
- Industrial experience, with preference to wire & cable manufacturing and automotive industry
- Excellent math and analytical abilities
- Excellent written and oral communicator
- Demonstrated ability to manage multiple and complex tasks
- High energy and demonstrates urgency and fast pace with strong ability to work with teams, customers and manufacturing